**CAI CONTACT**

PATRICIA BOWLER

PHONE:

EMAIL ID:

**<Candidate Name>**

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Application Support Experience. | Required | 5 |  |  |
| Oracle Health Millenium Cerner EHR experience | Highly desired | 3 |  |  |
| Strong technical troubleshooting skills for hardware, software and basic network issues. | Required | 3 |  |  |
| Experience using ServiceNow or other ITSM tool. | Highly desired | 3 |  |  |
| Experience supporting remote users. | Required | 3 |  |  |
| Strong written and oral communication skills. | Highly desired | 3 |  |  |
| Ability to handle multiple competing priorities and multitask efficiently in a dynamic, fast-paced environment. | Required | 3 |  |  |
| Demonstrated commitment to exceptional customer service with individuals of varying technical knowledge. | Required | 3 |  |  |
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