**CAI CONTACT**

PATRICIA BOWLER

PHONE:

EMAIL ID:

**<Candidate Name>**

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Telecommunications skills (POTS lines, VoIP, and cell) | Nice to have |  |  |  |
| A/V Systems Support | Nice to have |  |  |  |
| Helpdesk - Accurately log and resolve tickets. Serve as a point of contact. Escalate when necessary | Required | 2 |  |  |
| Customer Oriented and Team Player | Required | 3 |  |  |
| Computer diagnostics and remediation | Required | 3 |  |  |
| Strong ability to effectively communicate | Required | 3 |  |  |
| Additional duties as needed. | Required |  |  |  |
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