**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Minimum of 2 years providing Epic technical support in a healthcare or clinical environment. | Required | 2 |  |  |
| Proficient with ServiceNow or other enterprise ticketing systems. | Required | 2 |  |  |
| In-depth understanding of EHR platforms (e.g., Epic, Cerner, Allscripts). | Required | 2 |  |  |
| Epic certification in one or more modules (e.g., EpicCare, Ambulatory, Security, or Service Desk). | Highly desired |  |  |  |
| Experience supporting Epic applications (e.g., Ambulatory, Inpatient, ASAP, or HIM). | Highly desired |  |  |  |