**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Bachelor’s degree in Information Technology, Health Informatics, or related field, or equivalent combination of education and experience. | Required |  |  |  |
| Minimum of 3 years supporting Epic and healthcare applications | Required | 3 |  |  |
| Proficiency with ServiceNow | Required | 3 |  |  |
| Experience supervising or mentoring helpdesk teams in a healthcare setting | Required | 3 |  |  |
| Strong understanding of clinical workflows and healthcare operations. | Highly desired |  |  |  |
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Employment History