**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Hands-on experience with mobile device deployment and configuration, including iOS platforms. | Required | 3 |  |  |
| Familiarity with Mobile Device Management (MDM) platforms (e.g., Microsoft Intune, AirWatch, or similar). | Required | 3 |  |  |
| Ability to provide effective end-user support with strong troubleshooting and problem-resolution skills. | Required | 3 |  |  |
| Strong organizational skills for managing device scheduling, tracking, and handoffs. | Required | 3 |  |  |
| Ability to work collaboratively in a team environment while providing excellent customer service. | Required | 3 |  |  |
| Strong attention to detail and commitment to IT security practices. | Required | 3 |  |  |
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Employment History