**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Broad knowledge and skills from a range of technologies to address work assignments. | Required | 3 |  |  |
| General knowledge of IT security principles | Required | 3 |  |  |
| General knowledge of Microsoft OS and general productivity tools; MS Office, SharePoint, OneDrive, OneNote, Power BI, and other general applications | Required | 3 |  |  |
| Skilled customer service professional | Required | 3 |  |  |
| Skilled IT consultant with ability to solve and/or prevent technical problems. | Required | 3 |  |  |
| Ability to independently resolve routine and non-routine issues on software and/or hardware. | Required | 3 |  |  |
| Ability to organize and follow complex and/or detailed technical procedures. | Required | 3 |  |  |
| Ability to solve unexpected problems associated with projects and daily work. | Required | 3 |  |  |
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Employment History