**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Experience with GITHUB and Copado and Jira as a base service and change control management | Required | 4 |  |  |
| Salesforce Admin I and II Certification | Required | 4 |  |  |
| Salesforce Platform Developer I and II and/or Platform App Builder Certification | Required | 4 |  |  |
| Salesforce Certified Service Cloud Consultant Certification | Required | 4 |  |  |
| Copado I and II Certification | Required | 4 |  |  |
| CRT Certification | Required | 4 |  |  |
| Experience with Shield and Lightning (LWC) | Required | 4 |  |  |
| Experience with Salesforce Flows | Required | 4 |  |  |
| Experience using Salesforce Platform Community, Service Cloud, and Gov Cloud | Required | 4 |  |  |
| Experience with Salesforce requirements, analysis, and developing and maintaining technical diagrams | Required | 4 |  |  |
| Experience with Ownbackup - installations and maintenance | Required | 4 |  |  |
| Microsoft Office Suite (MS Word, EXCEL, PowerPoint, Visio) Y | Required | 3 |  |  |
| Familiarity with agile methodology, tools, and frameworks, i.e., Scrum, Kanban | Required | 4 |  |  |
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Employment History