**Request for Resume (RFR)**

**IT CONSULTING AND TECHNICAL SERVICES IDIQ**

**All Master Contract Provisions Apply**

**MD78SeniorSystemsAnalystOperationsRFR082025**

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| ATTACHMENT 1RFR RESUME FORM – Systems Analyst, Senior MD78SeniorSystemsAnalystOperationsRFR082025

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| Instructions: Enter resume information in the fields below; do not submit other resume formats. Submit only one resume per the Labor Category described in Section 1 of the RFR.  |
| Labor Category:  | *Systems Analyst, Senior* |
| Candidate Legal Name: |  |
| Master Contractor:  |  |
| **Are any relatives or family members working at MHBE (Yes/No)?** **If yes, who and what is the relationship?**  |  |

1. **Education / Training**

|  |  |  |  |
| --- | --- | --- | --- |
| Institution Name / City / State | Degree / Certification | Year Completed | Field Of Study |
|  |  |  |  |
|  |  |  |  |
| <add lines as needed> |  |  |  |

1. **Relevant Work Experience**

Describe work experience relevant to the Duties / Responsibilities and Minimum Experience / Knowledge / Skill described in Section 3 of the RFR. Start with the most recent experience first; do not include non-relevant experience.

|  |  |
| --- | --- |
| **[Organization]****[Title / Role]****[Period of Employment / Work]****[Location]****[Contact Person (Optional if current employer)]** | *Description of Work…* |
| **[Organization]****[Title / Role]****[Period of Employment / Work] [Location]****[Contact Person]** | *Description of Work…* |
| <add lines as needed> |  |

1. **Employment History**List employment history, starting with the most recent employment first

|  |  |  |  |
| --- | --- | --- | --- |
| Start and End Dates | Job Title or Position | Organization Name | Reason for Leaving |
| <add lines as needed> |  |  |  |

1. **References**List persons the State may contact as employment references

|  |  |  |  |
| --- | --- | --- | --- |
| Reference Name | Job Title or Position | Organization Name | Telephone / Email |
| <add lines as needed> |  |  |  |

**Labor Category Personnel Resume Summary****(Attachment 1 Continued)**\*“Candidate Relevant Education” and “Candidate Relevant Experience” sections must be filled out. Do not enter “see resume” as a response.

|  |  |
| --- | --- |
|  **Proposed Individual’s Name/Company:** | **How does the proposed individual meet each requirement?** |
| **LABOR CATEGORY TITLE –** Systems Analyst, Senior |
|  **Qualification** | **Candidate Relevant Education \*** |
| **Education**Bachelor’s degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business, or other related disciplines.  |  |
|  **Minimum Qualifications** | **Candidate Relevant Experience \*** |
| A minimum of three (3) years of experience performing day-to-day Informatica PowerCenter operations, functions, administration, or troubleshooting tasks.  |  |
| A minimum of three (3) years of experience as a Batch Operator using Control-M or equivalent. |  |
| A minimum of two (2) years of experience working in a PostgreSQL DB or equivalent environment. |  |
| Experience working in the health insurance marketplace, healthcare, or health and human services domains. |  |
| Demonstrable analytical experience and ability to work in a complex system environment. |  |
| Demonstrable experience with application and batch integration. |  |
| Familiarity with Database and SQL functions. |  |
| Ability to troubleshoot system issues by collaborating with a team of system operations professionals. |  |
| Ability to work in a multidisciplinary team and effectively communicate with different functions. |  |
|  **Preferred Qualifications** | **Candidate Relevant Experience \*** |
| A minimum of five (5) years of experience supporting day-to-day operations functions of a complex enterprise system. |  |
| A minimum of five (5) years of experience as a Batch Operator or equivalent, supporting day-to-day configurations and operations of various batch jobs in a complex enterprise system. |  |
| A minimum of three (3) years of experience in identifying and troubleshooting system outages, installation issues, and application code running JBoss/Tomcat applications in AWS. |  |
| Experience demonstrating critical thinking, providing options, recommendations, and additional actions relating to resolving issues, mitigating risks, and resolving escalated items in supporting a large or complex infrastructure/systems. |  |
| Experience with operating, configuring, and troubleshooting Control-M or equivalent batch applications. |  |
| Experience managing web-based systems hosted on the AWS platform.  |  |
| Working knowledge of Electronic Data Interchange (EDI) operations. |  |
| Understand java runtime environment concepts such as heap memory, thread dumps, garbage collection, etc. |  |
| Experience working with the Project Management Office (PMO) processes, policies, and procedures. |  |

The information provided on this form for this labor category is true and correct to the best of my knowledge:**Master Contractor Representative:**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Print Name Signature Date**Proposed Candidate:**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Print Name Signature Date*Instruction: Sign each form.* |