**CANDIDATE REFERENCE**

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| Solicitation Number: 70126018 | Title/Level: Product Support Analyst 3 |
| Candidate Name: | Category: Technical Services, Help Desk and Operations |

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| **Reference Name** (Required): |  | | |
| **Title:** |  | | |
| **Company Name** (Required): |  | | |
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| **Phone Number** (Required include area code): | |  | |
| **E-mail Address:** |  | | |
| **Professional Relationship:** | | |  |

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|  | Peer |  | Co-Worker |  | Supervisor |

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|  | Customer |  | End-User |  | Subordinate |

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| **Phone Number** (Required include area code): | |  | |
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| **Professional Relationship:** | | |  |

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| **Professional Relationship:** | | |  |

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|  | Peer |  | Co-Worker |  | Supervisor |

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|  | Customer |  | End-User |  | Subordinate |

**NOTE: ONLY INCLUDE THE INFORMATION REQUESTED ON THIS FORM. DO NOT INCLUDE ADDITIONAL INFORMATION.**

**CANDIDATE QUALIFICATIONS**

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| Solicitation Number: 70126018 | Title/Level: Product Support Analyst 3 |
| Candidate Name: | Category: Technical Services, Help Desk and Operations |

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| **Minimum Requirements:** Candidates that do not meet or exceed the **minimum** stated requirements (skills/experience) will be displayed to customers but may not be chosen for this opportunity. | | | |
| Actual Years Experience | Years Experience Needed | Required/ Preferred | Skills/Experience |
|  | 8 | Required | Hands-on experience with customizing entities, workflows, and integrating D365 CRM with Power Platform tools |
|  | 8 | Required | Experience with troubleshooting technical issues, analyzing logs and debugging software applications. |
|  | 5 | Required | Strong understanding of data visualization principles, data modeling using Power-BI |
|  | 3 | Required | Familiarity with Copilot Studio for automation and governance of Microsoft 365 Copilot features |
|  | 3 | Required | Familiarity with Microsoft Azure Services, particularly Azure Active Directory |

**CANDIDATE ACKNOWLEDGEMENT**

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| RFO: 445 Solicitation Number: 70126018 | Title/Level: Product Support Analyst 3 |
| Candidate Name: | Category: Technical Services, Help Desk and Operations |

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| I hereby authorize **Innosoul, Inc. dba Innosoul Information Technologies, Inc.** to submit my resume in response to the temporary staffing Solicitation 70126018 for **Texas Education Agency**.  I understand that submission of my resume by multiple vendors may result in my disqualification from this opportunity. Customers reserve the right to hire a candidate submitted by multiple vendors.   Worker signature:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_   Date:   \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |