**CAI CONTACT**

### Nicole Walker

### *Phone:*

*Email:*

### <candidate name>

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Advanced level resource with specialized knowledge and experience in account management administering Active Directory. | Required | 3 |  |  |
| Hands-on experience administering Microsoft Active Directory 2008/2012 in a multi-site and multi-domain organization. | Required | 3 |  |  |
| Advanced knowledge of appropriate security measures of the organization. | Required | 3 |  |  |
| Ability to proactively establish a positive relationship by demonstrating a sense of urgency in interactions with clients. | Required | 3 |  |  |
| Ability to analyze and assess client needs to develop effective and appropriate solutions. | Required | 3 |  |  |
| Ability to consult with clients and other IT professionals to resolve technical problems and ensure client satisfaction. | Required | 3 |  |  |
| Analysis of technical and user documentation for technical assistance and support | Required | 3 |  |  |
| Ability to work independently on tasks, develops own work, schedule and monitors progress against defined parameters. | Required | 3 |  |  |
| Demonstrates strong analytical and problem-solving skills w/ ability to diagnose and resolve highly visible production incidents methodically. | Required | 3 |  |  |
| Demonstrates initiative in solving problems associated with projects and daily work. | Required | 3 |  |  |
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