**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Significant knowledge with Microsoft Dynamics CRM as a developer | Required | 7 |  |  |
| Significant knowledge with Business Process Flows (BPFs), Workflows, Forms Customization, Views, and reports | Required | 7 |  |  |
| Significant knowledge with Business Units, Security Groups, Teams, Console Jobs, and CRM Administration | Required | 7 |  |  |
| Significant knowledge with Power Apps and Power Automate for systems integrations | Required | 7 |  |  |
| Experience in solution architecture, web application and/or implementation of CRM solutions including development and administration | Required | 5 |  |  |
| Experience in web resource capabilities within Dynamics CRM | Required | 5 |  |  |
| Dynamics 365 CRM data model with designing, creating, customizing and configuring Dynamics 365 CRM solutions, including innovative module solutions us | Required | 5 |  |  |
| setting up and configuring Dynamics 365 CRM with O365 and SharePoint. | Required | 5 |  |  |
| CRM API, web services REST/ODATA and SOAP endpoints | Required | 5 |  |  |
| reporting architecture, SSRS and/or Power BI | Required | 5 |  |  |
| various developer tools including XRMToolBox, Plug-ins, Ribbon Workbench, and REST Builder for API calls | Required | 5 |  |  |
| Troubleshoot Dynamics CRM errors and performance related issues | Required | 5 |  |  |
| Azure AD and DevOps is preferable | Desired | 3 |  |  |
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Employment History