**CAI CONTACT**

PATRICIA BOWLER

PHONE:

EMAIL ID:

**<Candidate Name>**

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Valid driver's license (required) | Required |  |  |  |
| Experience working with help request tracking and reporting tools. | Highly desired | 1 |  |  |
| Extensive skill in the use of Microsoft Desktop products including but not limited to Windows 7, Windows 10, SharePoint 2010, Outlook, MS Office Suite | Required | 3 |  |  |
| Skill in the use of troubleshooting and managing and administering wireless devices | Highly desired | 3 |  |  |
| Ability to communicate effectively orally and in writing with individuals and groups. Strong customer service skills with a customer first attitude. | Required | 3 |  |  |
| Setup and testing of network drops, cable labeling, and physical connectivity checks | Highly desired | 1 |  |  |
| Assist in the installation, maintenance, and troubleshooting of network cabling infrastructure, including Ethernet cabling (Cat6/Cat6a) and patch pane | Highly desired | 1 |  |  |
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