**CAI CONTACT**

PATRICIA BOWLER

PHONE:

EMAIL ID:

**<Candidate Name>**

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Ability to utilize troubleshooting tools and skills in managing and administering audio visual hardware and software, laptops, and wireless devices. | Required | 5 |  |  |
| Windows 10/11, Microsoft Office, Project, Visio, SharePoint, Gmail, Mac & PC Audio/video editing software High Level of Customer Service | Required | 5 |  |  |
| Provide on-site and virtual technical support for VTC conference and other web conferencing platforms, troubleshooting of AV/VTC issues | Required | 5 |  |  |
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