**CAI CONTACT**

PATRICIA BOWLER

PHONE:

EMAIL ID:

**<Candidate Name>**

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Help desk experience in an IT environment | Required | 5 |  |  |
| A good general knowledge of IT concepts (e.g., networking, PCs, etc.) | Required | 5 |  |  |
| Familiarity with common office applications (e.g., MS Office suite) | Required | 5 |  |  |
| Excellent communication skills | Required | 5 |  |  |
| Power BI skills are a plus | Highly desired | 5 |  |  |
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