**TRACEY LIVERMAN**

**Nashville, TN,**

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| **Candidate Description**  TOGAF-certified Technology & Business Transformation Leader and PMP Candidate with over 15 years of experience leading complex IT programs, digital transformation efforts, and regulatory compliance initiatives across both public sector and Fortune 500 organizations. Proven track record managing full project lifecycles, vendor contracts, budgets, and cross-functional teams to deliver strategic outcomes on time and within budget. Demonstrated success supporting government operations, including Deloitte’s TennCare contract with the State of Tennessee, where responsibilities included coordinating with state agencies, vendors, and IT stakeholders to drive critical program milestones. Adept in Agile, Waterfall, and hybrid methodologies, with hands-on expertise in tools such as JIRA, ADO, MS Project, Planview, Visio, and SharePoint. Experienced in managing cloud migrations, AI/ML-driven solutions, enterprise data platforms, and performance reporting dashboards. Skilled in contract lifecycle oversight, milestone invoice review, risk mitigation, and executive-level reporting—ensuring transparency, fiscal accountability, and strategic alignment in all project phases. |
| **Technical Qualifications/Skills List**  Project & Portfolio Management: Jira, Confluence, Agile/SAFe, Hybrid, Azure DevOps (ADO), ServiceNow PPM, Asana, Microsoft Project Cloud & DevOps: Azure, AWS, GCP Console, Splunk, GitHub Actionst, Clarity PPM, Smartsheet Data & Analytics: Snowflake, Tableau, Power BI, Python, Qlik Sense Risk & Financial Management: SAP ERP, Oracle NetSuite, Workday Collaboration & Productivity: Microsoft Teams, SharePoint, Zoom, Slack Enterprise Applications: Salesforce, ServiceNow, Workday |
| **Business Qualifications/Skills List**  executive-level reporting—ensuring transparency, fiscal accountability, and strategic alignment in all project phases. |
| **Employment History**  **Project/Program Manager: Audit and Assurance Channel | Deloitte Mar 2022 till Present**  • Led multiple concurrent IT projects supporting Deloitte’s Omnia financial compliance platform, collaborating with legal, audit, and IT teams to meet regulatory mandates and government standards. Directed a cross-functional team of 20+ onshore and offshore resources using Agile/Waterfall methodologies, ensuring alignment across stakeholders, timely delivery, and strategic risk mitigation. Oversaw end-to-end program delivery including cloud migrations, AI/ML integrations, and financial data transformation initiatives, maintaining strict adherence to timelines, budgets, and compliance frameworks.Coordinated procurement activities and vendor resource planning, working with stakeholders to secure project contracts, review deliverables, and support milestone-based invoice approvals.  **Project/Program Manager: Advisory Channel | Deloitte Dec 2020- Feb 2022**  • Managed projects within Deloitte’s Acceptance Portal (DAP), an enterprise compliance solution used to evaluate legal, financial, and regulatory risks prior to engagement approval. Developed and maintained master project schedules in alignment with financial risk management objectives, streamlining approval workflows and mitigating compliance risks. Oversaw program performance and adherence to fiscal controls, driving informed resource allocation and executive decision-making at key project milestones.Tracked and reported on critical financial and risk KPIs, ensuring project delivery aligned with governance frameworks and internal audit standards. Delivered risk and compliance dashboards, milestone reports, and executive summaries to sponsors and stakeholders, providing full transparency into status, budget implications, and risk exposure.Created, reviewed, and managed Statements of Work (SOWs) in coordination with vendors and procurement teams, defining scope, deliverables, and payment terms to ensure alignment with compliance and financial policies.  **BI Project Manager| Cardinal Health June2015 - Dec 2020**  • Managed the end-to-end implementation of Snowflake and Tableau to support enterprise data analytics initiatives, including state and federal reporting for opioid distribution monitoring and compliance. Oversaw scope, timelines, and cross-functional collaboration across IT, legal, compliance, and analytics teams to deliver scalable data visualization solutions that enhanced regulatory and business intelligence capabilities. Developed and maintained project roadmaps aligned with opioid mitigation objectives, business priorities, and evolving regulatory requirements. Facilitated cross-functional coordination to translate complex business needs—particularly around controlled substance tracking—into actionable technical requirements, user stories, and project documentation.Technical Project Manager | CHS Feb 2015- June 2018 Spearheaded enterprise architecture initiatives across 175+ facilities, optimizing the procurement and implementation of clinical solutions. Led a team of five architects in designing and implementing scalable enterprise architecture solutions to enhance business efficiency and technology alignment. Developed enterprise architecture governance models and championed digitization, improving operational efficiency by 25%. Managed vendor relationships, including RFP/RFI processes, ensuring alignment with project requirements and organizational goals.  **Technical Business Analyst | HCA Jan 2008 - June 2015**  • Led the development of HL7 interfaces, enhancing data integration across enterprise systems.  • Developed capability maps, value streams, and roadmaps, improving integration processes by 20%. Managed vendor relationships to ensure timely delivery of high-quality integration components. Drove the implementation of interoperability solutions, ensuring seamless data exchange between EHR, billing, and ancillary systems to enhance patient care and operational efficiency. Facilitated cross-functional collaboration between clinical, IT, and business teams to define requirements and optimize HL7 interface performance, reducing data processing errors by 30%. Led Agile transformation efforts, introducing backlog grooming, sprint planning, and user story refinement to accelerate development cycles and improve stakeholder engagement. |
| **Education and Certifications**  Bachelor’s degree – Computer Information Systems | Middle Tennessee State UniversityProject Management Professional (PMP) – In Progress, Expected April 2025  TOGAF Certification | The Open Group  Microsoft Certified: Azure | Microsoft |
| **Others** |