**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Experience administering and managing (Products)Copado deployments on the Salesforce platform – with best practice and governance and change control | Required | 3 |  |  |
| Experience with GITHUB and Copado and Jira as a base service and change control management | Required | 3 |  |  |
| Knowledge of installing, configuring and upgrading Copado as an Enterprise Copado Product Solution with multiple orgs | Required | 3 |  |  |
| Knowledge and experience for best practice oversight and coaching Salesforce project teams on Copado and Release Management processes | Required | 3 |  |  |
| Experience and knowledge working with a CoE/best practice oversight team and coaching Salesforce project teams in coordination with SF Platform owner | Required | 5 |  |  |
| Salesforce Admin I and II certification | Required | 8 |  |  |
| Salesforce Platform Developer I and II and/ or Platform App Builder certification | Required | 8 |  |  |
| Salesforce Certified Service Cloud Consultant Certification | Desired | 8 |  |  |
| Copado I and II Certifications | Required | 8 |  |  |
| CRT Certification | Desired | 3 |  |  |
| Experience with Shield and Lightning (LWC) | Required | 5 |  |  |
| Experience with Salesforce Flows | Required | 5 |  |  |
| Experience using Salesforce Platform Community, Service Cloud, and Gov Cloud | Desired | 5 |  |  |
| Experience with Salesforce requirements, analysis, and developing and maintaining technical diagrams | Required | 8 |  |  |
| Experience with Ownbackup – installations and maintenance | Required | 5 |  |  |
| Experience with Mulesoft | Desired | 3 |  |  |
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Employment History