**CAI CONTACT**

PATRICIA BOWLER

PHONE:

EMAIL ID:

**<Candidate Name>**

### Skills

Please use this table to list the skills noted in the **Required/Desired** section of the requirement. In addition, please respond with the years of experience for each skill **and** the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Skill** | **Required** | **years req** | **Years Used** | **Last Used** |
| Extensive knowledge of Server Data backups, retention policies and restore of data using Veeam Backup & Replication console and (Cont.) | Required | 5 |  |  |
| Veeam One to on-prem and Azure Storage account cloud repositories. | Required | 5 |  |  |
| Experience with setting up and maintaining Linux VMs. | Required | 5 |  |  |
| Strong understanding of network protocols, ports, IP addressing, VLAN's, Firewall and Router rules, DNS, DHCP. | Required | 5 |  |  |
| Microsoft Active Directory security for users, groups, and files / file shares. Microsoft Azure and Office 365 Cloud infrastructure. | Required | 5 |  |  |
| Ability to collect and decode network traces using NetScout nGeniusOne and Wireshark. | Required | 5 |  |  |
| Working knowledge of SSL/TLS Certificates, creating, renewing and installation of certificates in various environments. | Required | 5 |  |  |
| Use of Command Line and web-based consoles to configure, update, maintain and backup network equipment, and configurations. | Required | 5 |  |  |
| Experience with Servers, Blade Servers, Chassis, and Interconnects including the consoles used to configure and maintain firmware and software. | Required | 5 |  |  |
| Experience with Cisco CLI and consoles for Routers, Firewall, Switches, ISE, and Wireless Controllers. (Below skill is attached to this one) | Required | 5 |  |  |
| Using Palo Alto Panorama to manage and maintain network and security configurations. | Required | 5 |  |  |
| Experience with Citrix NetScaler or other load-balancing and application firewall appliances. | Required | 5 |  |  |
| Working knowledge of using SFTP to backup configurations, upgrade software and firmware on various network appliances and systems. | Required | 5 |  |  |
| Experience with accessing manufacturer websites for opening support requests, downloading correct firmware, software updates and maintenance status | Required | 5 |  |  |
| Communication skills to work with people and any level to assist in problem determination, troubleshooting, resolution of any application at SCC. | Required | 5 |  |  |
| Communicating with account managers, sales managers, support engineers or teams to maintain a good working relationship for service contracts, (Cont.) | Required | 5 |  |  |
| (Cont.^) price quotes and resolve any issues that may come up with support. | Required | 5 |  |  |
| Use of Office products and Visio for documentation of Systems and network equipment. | Required | 5 |  |  |
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