**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Extensive design and development experience with ServiceNOW IT Service Management, IT Operations Management and/or Event Management. | Required | 7 |  |  |
| Significant experience using shell, Perl, python, or java scripting. | Required | 7 |  |  |
| Understanding of how to optimize the ServiceNow data model and structures and how to propose and enforce coding standards | Required | 7 |  |  |
| Experience soliciting a complex set of customer requirements and creatively translating those into solutions leveraging existing tools and integration | Required | 7 |  |  |
| Experience defining a product vision and then a detailed roadmap. | Required | 7 |  |  |
| Strong problem solving/troubleshooting skills and attention to details. Ability to multitask while managing several initiatives. | Nice to have | 7 |  |  |
| Ability to work on teams with participants from various technical disciplines and a good understanding of IT infrastructure operations. | Nice to have | 7 |  |  |
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Employment History