**IT STAFFING SERVICES SOLICITATION UNDER  
DEPARTMENT OF INFORMATION RESOURCES  
IT STAFF AUGMENTATION CONTRACT (ITSAC)**

**CANDIDATE REFERENCE**

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| Solicitation Number: 529501242 | Title/Level: Systems Analyst 3 |
| Candidate Name: | Category: Applications/Software Development |

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| **Reference Name** (Required): |  | | |
| **Title:** |  | | |
| **Company Name** (Required): |  | | |
|  | |  | |
| **Phone Number** (Required include area code): | |  | |
| **E-mail Address:** |  | | |
| **Professional Relationship:** | | |  |

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|  | Peer |  | Co-Worker |  | Supervisor |

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|  | Customer |  | End-User |  | Subordinate |

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| --- | --- | --- | --- |
| **Reference Name** (Required)**:** |  | | |
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| **Company Name** (Required)**:** |  | | |
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| **Phone Number** (Required include area code): | |  | |
| **E-mail Address:** |  | | |
| **Professional Relationship:** | | |  |

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| --- | --- | --- | --- | --- | --- |
|  | Peer |  | Co-Worker |  | Supervisor |

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|  | Customer |  | End-User |  | Subordinate |

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| **Phone Number** (Required include area code): | |  | |
| **E-mail Address:** |  | | |
| **Professional Relationship:** | | |  |

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| --- | --- | --- | --- | --- | --- |
|  | Peer |  | Co-Worker |  | Supervisor |

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|  | Customer |  | End-User |  | Subordinate |

**NOTE: ONLY INCLUDE THE INFORMATION REQUESTED ON THIS FORM. DO NOT INCLUDE ADDITIONAL INFORMATION.**

**CANDIDATE QUALIFICATIONS**

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| Solicitation Number: 529501242 | Title/Level: Systems Analyst 3 |
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| **Minimum Requirements:** Candidates that do not meet or exceed the **minimum** stated requirements (skills/experience) will be displayed to customers but may not be chosen for this opportunity. | | | |
| Actual Years Experience | Years Experience Needed | Required/ Preferred | Skills/Experience |
|  | 8 | Required | High level knowledge and experience of network facilities and data processing techniques, of computer hardware and software, of network operating system and security software, and of performance monitoring and capacity management tools. |
|  | 8 | Required | Extensive knowledge and experience using LDAP/Windows Active Directory, Microsoft SQL Server, and Hypervisor Experience with Hyper-V and VMware. |
|  | 8 | Required | Knowledge and experience of administering Windows Systems (Group Policy, Kerberos, NTLM, TCP/IP, WINS, DNS, DHCP, PXE), Linux, Network Administration, IT Governance, and Security/Privacy policies and tools. In-depth knowledge of Active Directory, LDAP, DN |
|  | 8 | Required | Additional / Preferred experience supporting the following: Ansible, SFTP/FTPS, Kubernetes and open-source software. Ability to direct and organize work activities. |
|  | 8 | Required | Strong ability to identify problems/issues, analyze and evaluate alternatives and recommend/implement effective solutions. |
|  | 8 | Required | Experience supporting Windows and Linux systems with cloud service providers (AWS, Azure, etc). |
|  | 8 | Required | Experience providing server and application support on a 24X7 on-call basis and on a rotating schedule basis. Perform other tasks and duties as assigned. |
|  | 8 | Required | Experience with server hardware equipment replacement/upgrades. |
|  | 8 | Required | Experience ITIL - ticketing using Remedy and ServiceNow. |
|  | 6 | Preferred | Ability to prepare concise written reports appropriate to the audience. Ability to communicate effectively verbally and in writing. |
|  | 6 | Preferred | Ability to plan and coordinates server maintenance activities with Data Center Contractor and CSPs services, including security patching and other activities related to the TIERS Security Program. May assist in Data Center Maintenance Coordination. |
|  | 6 | Preferred | Experience supporting Microsoft SQL Server Enterprise. Experience installing and implementing SQL Server clustered environment. |
|  | 6 | Preferred | Experience managing Web Application Firewall system (Imperva and/or AWS WAF). |

**CANDIDATE ACKNOWLEDGEMENT**

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| RFO: 445 Solicitation Number: 529501242 | Title/Level: Systems Analyst 3 |
| Candidate Name: | Category: Applications/Software Development |

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| I hereby authorize **Innosoul, Inc. dba Innosoul Information Technologies, Inc.** to submit my resume in response to the temporary staffing Solicitation 529501242 for **Texas Health and Human Services Commission**.  I understand that submission of my resume by multiple vendors may result in my disqualification from this opportunity. Customers reserve the right to hire a candidate submitted by multiple vendors.   Worker signature:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_   Date:   \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |