**IT STAFFING SERVICES SOLICITATION UNDER
DEPARTMENT OF INFORMATION RESOURCES
IT STAFF AUGMENTATION CONTRACT (ITSAC)**

**CANDIDATE REFERENCE**

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| --- | --- |
| Solicitation Number: 529501213 | Title/Level: Systems Analyst 3  |
| Candidate Name: | Category: Applications/Software Development |

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| **Reference Name** (Required): |  |
| **Title:** |  |
| **Company Name** (Required): |  |
|  |  |
| **Phone Number** (Required include area code): |  |
| **E-mail Address:**  |  |
| **Professional Relationship:**  |  |

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| --- | --- | --- | --- | --- | --- |
|  | Peer |  | Co-Worker |  | Supervisor |

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| --- | --- | --- | --- | --- | --- |
|  | Customer |  | End-User |  | Subordinate |

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| --- | --- | --- | --- | --- | --- |
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|  | Peer |  | Co-Worker |  | Supervisor |

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|  | Customer |  | End-User |  | Subordinate |

**NOTE: ONLY INCLUDE THE INFORMATION REQUESTED ON THIS FORM. DO NOT INCLUDE ADDITIONAL INFORMATION.**

**CANDIDATE QUALIFICATIONS**

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| Solicitation Number: 529501213 | Title/Level: Systems Analyst 3  |
| Candidate Name: | Category: Applications/Software Development |

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| **Minimum Requirements:** Candidates that do not meet or exceed the **minimum** stated requirements (skills/experience) will be displayed to customers but may not be chosen for this opportunity. |
| ActualYearsExperience | YearsExperienceNeeded | Required/Preferred | Skills/Experience |
|   | 8 | Required | Experience with overseeing Data Center services providers for compute and storage supporting 24/7 environments. Experience overseeing infrastructure and operations resources. |
|   | 8 | Required | Experience establishing goals and objectives for maintaining the infrastructure, security, and Operation. |
|   | 8 | Required | Experience with technical implementation, scheduling, assessing problems, and communicating up to management. Oversees infrastructure changes. |
|   | 8 | Required | High level of technical expertise and a comprehensive understanding of data center operations to support critical functions. |
|   | 8 | Required | Lead, plans, and assigns work for Server Support, Physical Database, and application teams that support Operation systems and databases. |
|   | 8 | Required | Assist IT manager with oversight of two Data Center Services providers which are responsible for supporting computing, security, and storage components. |
|   | 8 | Required | Works closing with the Data Center Services providers and Systems Architects to develop the Technology Roadmap Plan and set a strategic path for infrastructure and operations |
|   | 8 | Required | Oversees environment expansion, migrations, modernizations for Storage/Compute/Network/Application systems. Responsible for maintaining detailed industry knowledge, especially around Cloud, and integrate those to internal technical domain knowledge. |
|   | 8 | Required | Oversees multiple audits annually. Leads major projects for Operations which include migrations of Data Center hardware and software upgrades. Review legislative and business requirements for impact to TIERS. As member of the TIERS Change Cont |
|   | 8 | Required | Reviews and approves Operations documentation which includes the Security Plan, Disaster Recovery Plan, Operational Procedures and Monthly Maintenance plan. |
|   | 8 | Required | Provides technical expertise, as a member of the Operations management team, on changes with ecosystem, including the design and development of new technology, security events, and root cause analysis of all severity events. |
|   | 8 | Required | Experience with 24/7 on call support. |
|   | 5 | Preferred | Experience with DevOps and DevOp tools. |
|   | 4 | Preferred | Experience in delivering technical training in cloud‐ based technology is a plus. |
|   | 4 | Preferred | Experience ITIL - ticketing using Remedy and ServiceNow. |
|   | 3 | Preferred | Experience managing Archer GRC. |

**CANDIDATE ACKNOWLEDGEMENT**

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| RFO: 445 Solicitation Number: 529501213 | Title/Level: Systems Analyst 3 |
| Candidate Name: | Category: Applications/Software Development |

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| I hereby authorize **Innosoul, Inc. dba Innosoul Information Technologies, Inc.** to submit my resume in response to the temporary staffing Solicitation 529501213 for **Texas Health and Human Services Commission**.I understand that submission of my resume by multiple vendors may result in my disqualification from this opportunity. Customers reserve the right to hire a candidate submitted by multiple vendors.Worker signature:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:   \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |