**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Experience with ServiceNow development and/or administration | Required | 5 |  |  |
| Experience with ServiceNow Flow Designer or ServiceNow Workflow Editor using functionality such as Scheduled Script Executions (Scheduled Jobs) | Required | 5 |  |  |
| Experience with ServiceNow Flow Designer or ServiceNow Workflow Editor such as notifications and reporting | Required | 5 |  |  |
| Proficient in the Software Development Life Cycle (SDLC) process, Agile and Scrum methodologies | Required | 5 |  |  |
| Experience with IT Service Management (ITSM) or Customer Service Management (CSM) | Required | 5 |  |  |
| Experience building and maintaining integrations between ServiceNow and other systems leveraging REST, SOAP, and other APIs | Required | 3 |  |  |
| Ability to estimate software development efforts | Highly desired | 3 |  |  |
| ServiceNow Certified System Administrator (CSA) | Highly desired | 3 |  |  |
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Employment History