**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

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| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Handling support ServiceNow tickets. | Highly desired | 3 |  |  |
| Handling various requirement details from various business units, and documentation. | Required | 4 |  |  |
| Handling Disaster Recovery steps for data centers that comprises of storage, compute, network and virtualization technologies. | Required | 4 |  |  |
| Handling Backup, VMWare, Windows Active Directory, Patching, Antivirus, Linux, and Cloud technologies. | Required | 4 |  |  |
| Handling Verbal and written communication to both technical and non-technical groups. | Required | 4 |  |  |
| Experience in performing server, active directory, applications, patching and data administration. | Required | 4 |  |  |
| Experience in data backup, recovery, and disaster recovery. | Required | 4 |  |  |
| Experience event monitoring | Required | 4 |  |  |
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Employment History