**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Experience providing support to end users w/ comp hardware and software inc. printing, installation, enterprise applications, electronic mail, and ops | Required | 2 |  |  |
| Provide operational support for user identity management, username provisioning, system access, and password management. (Active Directory) | Required | 2 |  |  |
| Develop/Maintain documentation for proper maintenance of Knowledge Articles within the Knowledge Management Database | Required | 2 |  |  |
| Previous experience providing IT support by phone/email | Required | 2 |  |  |

Employment History