**CAI Contact**

*Nicole Walker*

*PHONE:*

*EMAIL:*

<**Candidate Name**>

**Skills**

Please use this table to list the skills noted in the Required/Desired section of the requirement. In addition, please respond with the years of experience for each skill and the last time each skill was used. Add or delete rows as necessary.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Skill | Required/Desired | Years of Experience | Years Used | Last Used |
| Installing personal computers and peripherals (e.g., printers, scanners, cameras, fax machines, and audio-video equipment) | Required | 5 |  |  |
| listening and communicating with customers to identify concerns, analyzing needs, and determining hardware/software solutions | Required | 5 |  |  |
| Experience with the design and implementation of Ethernet topology networks | Required | 5 |  |  |
| Experience with Windows 10/11; Office 2016/365 | Required | 5 |  |  |
| Experience with SCCM/MECM; BitLocker; Cisco AMP; Cisco ISE; Windows Server 2012/16; PowerShell | Required | 5 |  |  |
| computer systems to ensure that all components will integrate properly | Required | 5 |  |  |
| software packages such as TN3270, SharePoint Designer, and Adobe Professional | Required | 5 |  |  |
| Cisco servers, routers, voice gateways, and switches | Required | 5 |  |  |

Employment History